

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

ORIGINAL

Illinois Commerce Commission
527 East Capitol Avenue
Post Office Box 19280
Springfield, Illinois 62794-9280

For Commission Use Only:

Case

00-0527

CHIEF CLERK'S OFFICE

JUL 26 2 47 PM '00

ILLINOIS
COMMERCE COMMISSION

Regarding a complaint

by Melvin Butler represented by Denise Butler
(Person making the complaint)

against Ameritech

(Utility name)

as to discontinuance of service

(Reason for complaint)

in Chicago

Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 8231 S. Kimbark

The service address that I am complaining about is the same

My home telephone number is [773] 375 - 1161

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at [312] 814-1677 (Denise Butler)

Ameritech

(Full name of utility company)

(respondent) is a public utility and is subject to the provisions of

the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

83 IL ADC 735.100 (f)

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about X Yes No
this complaint?

Has your complaint filed with that office been closed? X Yes No

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

See Attachment.

Please clearly state what you want the Commission to do in this case.

I would like our service to be restored and Melvin not be held responsible for an account he did not request service.

Date: July 24, 2000
(Month, day, and year)

Complainant's signature Melvin Butler / Denise Butler

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must watch you fill out this part of the form.

I, Denise Butler, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Denise A. Butler
(Signature)

Subscribed and sworn/affirmed to before me this 24th day of July, 2000.

[Signature]
Notary Public, Illinois

NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.

